

Privacy Policy

Introduction

Ennogen Healthcare International Limited and its network of independent associated companies (“Ennogen”, “we”, “us”, or “our”) are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.ennogen.com (the “Site”) or otherwise provide personal data to us. This policy supplements other privacy notices we may provide on specific occasions.

Personal Data We Collect

We may collect and process the following data about you:

- Contact Information: Name, professional title, email address, phone numbers.
- Professional Information: CV details, qualifications, job history, professional affiliations, medical practitioner number, government-issued ID.
- Communication Records: Emails, call notes, and other correspondence.
- Website Usage Data: Browser type, operating system, access times, pages viewed, IP address, and referring URLs.
- Device Information: IP address, device ID, device attributes, and location data.
- Social Media Information: Data from your social media accounts if connected with our services.
- Adverse Event Reporting: Information related to any adverse events experienced with our products.

How We Use Your Personal Data

We use your personal data for the following purposes:

- To provide and manage our services.
- To communicate with you, including responding to inquiries and providing customer support.
- To process job applications and manage recruitment.
- To improve our website and services through analytics and research.
- To comply with legal obligations, including reporting adverse events.
- To protect our rights and interests.

Legal Basis for Processing

We process your personal data based on the following legal grounds:

- Consent: Where you have given explicit consent.
- Contractual Necessity: To perform a contract with you.
- Legal Obligation: To comply with legal requirements.
- Legitimate Interests: For our legitimate business interests, provided your rights do not override these interests.

Sharing Your Personal Data

We may share your personal data with:

- Service Providers: Third parties who provide services on our behalf.
- Affiliates: Companies within our corporate group.
- Legal Authorities: To comply with legal obligations or protect our rights.
- Business Transfers: In the event of a merger, acquisition, or sale of assets.

International Data Transfers

Your personal data may be transferred to and processed in countries outside the UK. We ensure appropriate safeguards are in place, such as standard contractual clauses, to protect your data.

Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction.

Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, or as required by law.

Your Rights

You have the following rights regarding your personal data:

- Access: Request access to your personal data.
- Rectification: Request correction of inaccurate data.
- Erasure: Request deletion of your data.
- Restriction: Request restriction of processing.
- Portability: Request transfer of your data to another organization.
- Objection: Object to processing based on legitimate interests or direct marketing.
- Withdraw Consent: Withdraw consent where processing is based on consent.

To exercise these rights, please contact us at info@ennogen.com.

Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website. Please review this policy periodically for any updates.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Ennogen Healthcare International Limited

Unit G4, Riverside Industrial Estate, Riverside Way

Dartford, DA1 5BS

Email: info@ennogen.com